

# Enterprise Mobility™



























# **Trusted Partner and easily Procurable**

























# What is Enterprise Car Club?





#### Technology which allows:

- Automated Rental
- 24/7 Keyless Entry to Vehicles
- On Demand
- Asset(s) can be shared or not

### 4 Models





If you already have your existing
Pool Fleet – just bring the tech and
get access to the Booking Platform
and enable your fleet to have
Keyless entry of vehicles.
Reduce Management of Pool Fleet
to bear minimum.



0900 to 1700 Mon-Fri – Vehicles are yours exclusively. Outside of these core hours, vehicle are accessible to the Public, Staff and Students.

All Maintenance, Servicing and Cleaning included. Fuel Card provided.



Dedicated Vehicles

Exclusive access to dedicated
Enterprise Car Club Vehicles for
your employees 24/7.
All Maintenance, Servicing and
Cleaning included. Fuel Card can
also be provided (optional).



Virtual Network Use of the Existing Virtual network of over 1700 cars in the UK.
Can be used instead of standard hires and in combination with Public Transport (Bus/Train first – and then Car Club for the last part of the trip). Pay As You Go.

# **Enterprise Car Club**





Pool Vehicles Management

Better Utilisation
Less Admin
Easier to use
Make decisions based
on data.

#### Intelligent, Better Managed Pool Cars

- Little to No Admin intervention thanks to technology
- Booking Platform with live availability
- Book by increments of 15min
- MI to drive decision long term
- Reduce number of vehicles on fleet by as much as 50% thanks to a better utilisation.
- Reduce Maintenance, Repair and Cleaning Costs

# **Enterprise Car Club**





Can be cheaper
Hourly Hire
CO2 Emissions
savings from Delivery
and Collection
Encourage Public
Transport Use

#### Alternative to Standard Hires

- Eradicate CO2 Emissions and Costs from Deliveries and Collections
- Start Hires 24/7 based on requirements
- No advance payment for Fuel by employees
- Book by increments of 15min to reduce costs

# **Enterprise Car Club**





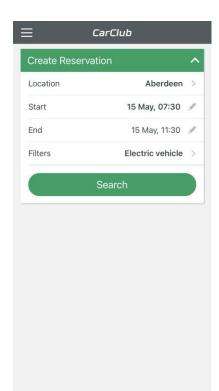
Control Mileage, Emissions and Spend from employees Business Travel.

#### Grey Fleet Alternative

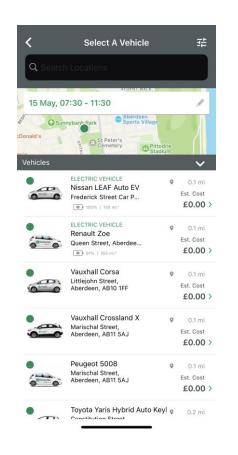
- Control CO2 Emissions
- No more Admin Burden for Employees and Organisations
- Mitigate Duty of Care to your organisation.
- Increase Commute by Public Transport and ease up Parking Pressures
- How attractive are you as an employer?
  - Employees don't have to advance any of their own money (fuel, insurance costs, wear and tear)
  - Staff Choice what if I don't have a car or want rid of my car but need to be mobile for work?

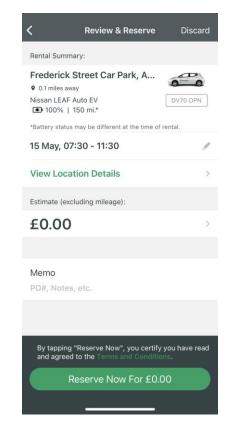
# **Enterprise Car Club App**

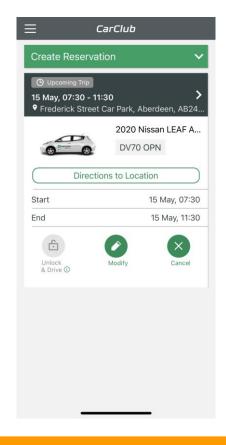










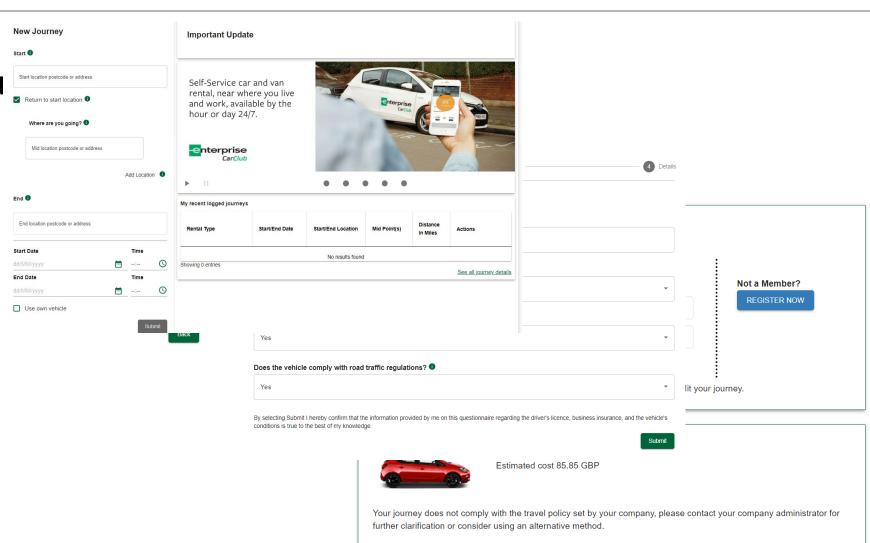


# **Enterprise Travel Direct**



#### Management Portal Provided Free of Charge to Enterprise Customers:

- Mileage Reimbursement Tracking
- Risk Assessment
- Duty of Care proof
- Car Club Booking Portal
- Standard Hire Booking Portal
- Algorithm specific to your Travel Policy.



## **Reservation Confirmation**



- Instant confirmation via email
- Includes details on:
  - Location
  - How to access
  - Refuelling/Charging
  - Links to videos
  - Main controls



#### Hi Benjamin,

To ensure you are completely satisfied with your rental experience please find some important information below:

Reservation ID: 10183211
 Vehicle: SD71 URN - Renault Zoe

Location: Palmerston Road, Aberdeen, AB11 5QP
 Reservation start: 16:00 Monday, 1 May 2023
 Reservation end: 10:00 Wednesday, 3 May 2023

Duration: 42 hour(s)

Locating your vehicle: The vehicle is locate on Palmerston Road, behind Union Square (across from the Worley Offices).

Accessing your vehicle: Access the vehicle using the app or access card. If you're using the app, follow the instructions on your phone screen. If you're using a contactless card, hover it over the card reader on the windscreen. After a short moment the light on the card reader in the windscreen will turn green and the vehicle will unlock, this can sometimes take 5-15 seconds depending on signal for both app and card use.

Obtaining the keys: Please then follow the instructions on the PIN pad that is located within the glove box. This will include entering your PIN, answering a damage confirmation question and pressing 1 to continue. (Please note the PIN number used in this instance is the one you created when registering - NOT the fuel card PIN referenced below). Once this is done you can then remove the keys and start the car as you would any other vehicle. During the reservation you do not need to use the PIN pad just use the keys as normal.

#### Important Reservation Information:

- You've reserved a 'Renault Zoe' it's fully electric so please bear the following in mind before you start your reservation.
  - The Vehicle Must be plugged in AND placed on charge when you have completed your reservation. If you are unable to, please call us on 0345 266 9290, as failure to do so may result in penalty fee's being charged to yourself.

If unsure how to put on charge please check out these handy videos:

How to charge an EV click here

How to plug in/ unplug an EV click here

This Renault Zoe has a Start/Stop Button to control the ignition, and you
will need to hold the key next to it when pushing to start the vehicle. Please
Note that when ending your reservation to ensure the engine is fully turned
off. You will be able to confirm this as the Central Panel/Radio will no
longer be powered on.

We have put together a handy vehicle guide to help make sure you are familiar with the vehicle and the rental process, this can be found <a href="https://example.com/here.">here.</a>

Cleanliness Expectations: When it comes to cleanliness both Enterprise and members play a role. Enterprise visit our vehicles every 10 days for cleaning. The rigour of this cleaning is backed by the 'Complete Clean Pledge', and supported by the application of an antimicrobial surface coating system. Between our cleaning visits, in line with the 'Car Club Code', our members are responsible for leaving the vehicles clean, removing rubbish, ensuring all windows are up, seats are passenger-ready. To monitor this we have a warning and fining system in place for any member leaving in an unacceptable condition. Should you encounter this please report to our clubhouse.

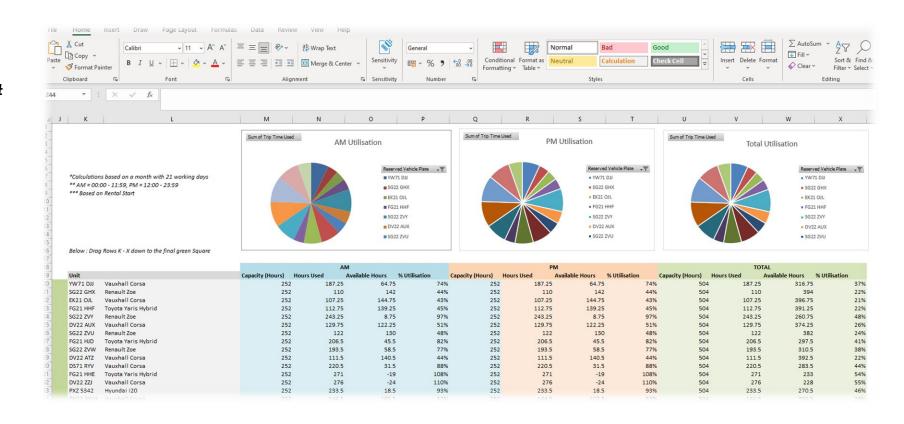
**Need Help:** Check out our FAQ's on the 'Member Support' section within the app, or the 'Help Centre' on the <u>website</u>. Alternatively our clubhouse team are ready to answer any queries you have on our low rate number 0345 266 9290. Our Helpdesk team are open 24/7. Alternatively email us

ON helpdesksupport@enterprisecarclub.co.uk

# **Management Information**



- Monthly
- Vehicle Usage Statistics
  - Location
  - Optimisation of fleet #
- User Statistics to identify
  - Wasteful users
  - Patterns
  - Low Mileage use
- Fleet Mix Optimisation





# Happy to answer any questions

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